



AmeriCorps Member Service Description for 2017 – 18 Program Year

Please complete one form per each member position your agency is requesting to host. Please ensure that ALL sections of the Member Service Description are COMPLETELY filled out.

Member Name:	
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(Leave blank – to be filled by ACCESS staff only)

SECTION I

Agency Name:	Church World Service-Greensboro	County Agency Located in:	Guilford
Position Title:	Volunteer Coordinator	Service Term:	09/15/2017 – 08/31/2018
The AmeriCorps ACCESS Project's mission is to help immigrants and refugees become self-sufficient. State the <u>Main Purpose</u> of the position to be filled by the AmeriCorps member:			
The full-time Volunteer Coordinator will recruit, maintain, train, and manage volunteers of the program. Volunteers will be recruited to sponsor newly arrived refugee families, help set up apartments for new arrivals, as well as teaching and volunteering with any of our classes (cultural orientation, citizenship, and employment classes).			
Physical Service Location:	620 South Elm Street Suite 315	Greensboro	NC 27406
	<i>Street Address</i>	<i>City</i>	<i>Zip Code</i>
Agency Mailing Address:	620 South Elm Street Suite 315	Greensboro	NC 27406
	<i>Street Address</i>	<i>City</i>	<i>Zip Code</i>
Agency Phone Assigned to Member:	336-617-0381	N/A	336-617-0654
	<i>Phone</i>	<i>Extension</i>	<i>Fax</i>
AmeriCorps Member's Supervisor:	Megan Shepard	Education Coordinator	
	<i>Name</i>	<i>Title</i>	
	mshepard@cwsqglobal.org	336-676-4223	
	<i>E-mail address</i>	<i>Phone (& extension)</i>	

SECTION II

Please CHECK the type of position to be filled by the AmeriCorps member:		
<input checked="" type="checkbox"/> FT (1700 hours)	<input type="checkbox"/> PT (900 hours)	<input type="checkbox"/> QT-EAO (450 hours)
Will the member serving in this position be required to provide transportation?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<i>Will the member be required to use their own vehicle?</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<i>Will the member receive travel reimbursement (if using own vehicle)?</i>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<i>NOTE: If transportation is required, the applicant must: 1) Have a valid driver license; 2) Have reliable transportation; 3) Have valid auto insurance throughout the service term; and 4) Have a good driving record (no DWI arrest, no reckless driving records within last 5 years).</i>		
Language Requirement: Is the member required to bilingual?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	
<i>If so, what language(s) is/are required?</i>		

Member's weekly schedule: (i.e. Monday 9:30am – 2pm, Wednesday 1pm – 5pm, and Friday 9am – 5pm).

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday & Sunday
9 am- 5 pm	9 am- 5 pm	9 am- 5 pm	9 am- 5 pm	9 am- 5 pm	<u>Occasionally</u>

Minimum Qualifications: To participate in the AmeriCorps ACCESS Project, applicants must: Be at least 17 years old, Have a High School Diploma or GED, Have English proficiency (spoken/written), Have computer Skills, and meet any additional requirements as determined by the site agency (see below).

1. **Must have ability and willingness to drive clients in personal car**
2. **Must have experience using computers, Microsoft programs and email**
3. **Must be willing and able to drive a box truck**

Equipment member is expected to use (copier, fax, etc.):

- Computer
- Telephone
- Fax
- Copier
- Printer
- Projector

Additional details about this position:

SECTION III

Essential functions are the fundamental job duties:

- meaning the position exists to perform the function;
- there is a limited number of employees among whom the performance of the function can be distributed;
- and/or the incumbent is hired for expertise or ability to perform the function due to its high specialization.

The Americans With Disabilities Act of 1990 (ADA) and associated Federal regulations protect qualified individuals with disabilities from discrimination in all areas of employment. To be considered qualified; an individual must be able to perform the essential functions of a position, with or without reasonable accommodation. It is important that the physical tasks associated with the essential functions be identified appropriately so that persons with disabilities can determine if any accommodation is necessary.

Please list the **Essential Functions** (primary job responsibilities) of the position. The Essential Functions are the duties that are fundamental and critical to the position and can only be carried out by the member.

- **Recruit, train, and manage volunteers for CWS-Greensboro. Provide transportation to CWS clients and volunteer(s) during training when the volunteer(s) must shadow the Volunteer Coordinator**
- **Ensure each volunteer and/or intern is properly screened, vetted, and completes required documentation**
- **Develop and implement a recruitment strategy to recruit new volunteers from churches, community agencies, and schools**
- **Communicate with CWS staff when assigning volunteers**
- **Develop volunteer job descriptions in consultation with staff**
- **Set clear expectations with volunteers of their assigned roles and functions within the program**
- **Develop centralized database to track volunteers (volunteer hours, contact information, etc.)**
- **Solicit feedback from volunteers about their training and volunteers experience in order to better improve communication and volunteer program**

Please list the **Marginal Functions** (secondary job responsibilities) of the position. The Marginal Functions are those activities that are seldom or intermittently performed by the member and can be carried out by others.

- **Conduct community outreach**
- **Report services provided to clients by volunteers to agency data system**
- **Transport volunteers to service sites (i.e., housing storage, client communities, health appointments, airport arrivals) when volunteers are unable to provide their own transportation**

Please respond below about the essential functions for this position as they relate to General Physical Requirements, Physical Activities,

Visual Acuity, and Working Conditions.	
GENERAL PHYSICAL REQUIREMENTS: <i>Please check ONE description of general physical requirements for this position.</i>	<input type="checkbox"/> Sedentary work <input type="checkbox"/> Light work <input checked="" type="checkbox"/> Medium work <input type="checkbox"/> Heavy work <input type="checkbox"/> Very heavy work
PHYSICAL ACTIVITIES: <i>Please check ALL physical activities that apply to the essential functions of the position.</i>	<input checked="" type="checkbox"/> Climbing <input checked="" type="checkbox"/> Stooping <input checked="" type="checkbox"/> Kneeling <input checked="" type="checkbox"/> Crouching <input checked="" type="checkbox"/> Reaching <input checked="" type="checkbox"/> Standing <input checked="" type="checkbox"/> Walking <input checked="" type="checkbox"/> Pushing <input checked="" type="checkbox"/> Pulling <input checked="" type="checkbox"/> Lifting <input checked="" type="checkbox"/> Fingering (typing) <input checked="" type="checkbox"/> Hearing <input checked="" type="checkbox"/> Talking <input checked="" type="checkbox"/> Repetitive Motions <input type="checkbox"/> Other: _____
VISUAL ACUITY: <i>Please check required visual activities.</i>	<input checked="" type="checkbox"/> Computer work <input checked="" type="checkbox"/> Driving <input type="checkbox"/> Other: _____
WORKING CONDITIONS: <i>Please respond about the conditions the worker is subject to in performing the essential functions of the position.</i>	<input checked="" type="checkbox"/> The worker is NOT substantially exposed to adverse environmental conditions (such as a typical office environment). <input type="checkbox"/> Other: _____

SECTION IV

Fundraising Activities – ONLY 10% of member hours can be used towards fundraising activities for the partner agencies. Fundraising activities include:
<ol style="list-style-type: none"> 1) Soliciting donation of goods (<i>clothes, food, school supplies, etc. to be utilized by clients</i>) 2) Soliciting monetary donations (<i>100% of proceeds must go to client related programming</i>) 3) Searching and writing non-federal grants to support program's service activities. (<i>100 % of funds must benefit client related programming.</i>) 4) Planning and organizing fundraising events (car wash, benefit concerts, books, etc.) (<i>100% of ALL proceeds received from events must go to client related programming.</i>)

SECTION V

Expectations to be met by the AmeriCorps member (including Physical, Emotional, Intellectual demands): Be punctual to service site & ACCESS trainings; Complete & Submit monthly time sheets and other documentation by established deadlines; Maintain ongoing communication with site supervisor & ACCESS staff; Wear AmeriCorps gear (t-shirt, name tag and/or pin) to identify self as an AmeriCorps member always when in service; Attend and participate in AmeriCorps trainings, events, and service projects; Complete the minimum number of services hours and trainings required by the position; and any Service Site-Specific expectations outlined below:
<ul style="list-style-type: none"> • <u>Service responsibilities are expected to be met throughout the entire service period</u> • <u>Must treat all clients, volunteers, and other staff with dignity, patience, and respect</u> • <u>Must respond to emails/phone calls in a timely manner</u>

SECTION VI

Benefits Available: Please check applicable position.

Full-time with stipend (1700 hours)

1. Childcare service (must apply & be eligible)
2. Health insurance free of charge (if eligible)
3. Interpreter Training (for bilingual members)
4. Forbearance (Payment Waiver) for outstanding student loans
5. Interest Accrual Payment by the Corporation for National and Community Service
6. \$5,815 Education Award (equivalent to the Pell Grant)
7. \$12,630 Stipend (paid in 11 monthly installments)
8. Mileage reimbursement at state rate per each training attended

Part-time with stipend (900 hours)

1. Interpreter Training (for bilingual members)
2. Forbearance (Payment Waiver) for outstanding student loans
3. Interest Accrual Payment by the Corporation for National and Community Service
4. \$2,907.50 Education Award (equivalent to the Pell Grant)
5. \$6,315 Stipend (paid in 11 monthly installments)
6. Mileage reimbursement at state rate per each training attended

Quarter-time Education Award Only (450 hours)

1. Interpreter Training (for bilingual members)
2. Forbearance (Payment Waiver) for outstanding student loans
3. Interest Accrual Payment by the Corporation for National and Community Service
4. \$1,538.36 Education Award (equivalent to the Pell Grant)
5. Mileage reimbursement at state rate per each training attended

Certification: The activities outlined in the Position Description are within the scope of the approved grant and the operating site/sub-grantee that oversees the selected member(s) has member agreements that contain the required elements and are signed for all members serving at their site.

Khouan Rodriguez		
<i>AmeriCorps Program Director</i>	<i>AmeriCorps Program Director Signature</i>	<i>Date</i>